



Veda™ Solutions

The intersection of expertise, data, and technology to help you achieve your ambitions in blood and cell therapy.



Veda Check | Veda Skills | Veda Insights | Veda Perspective

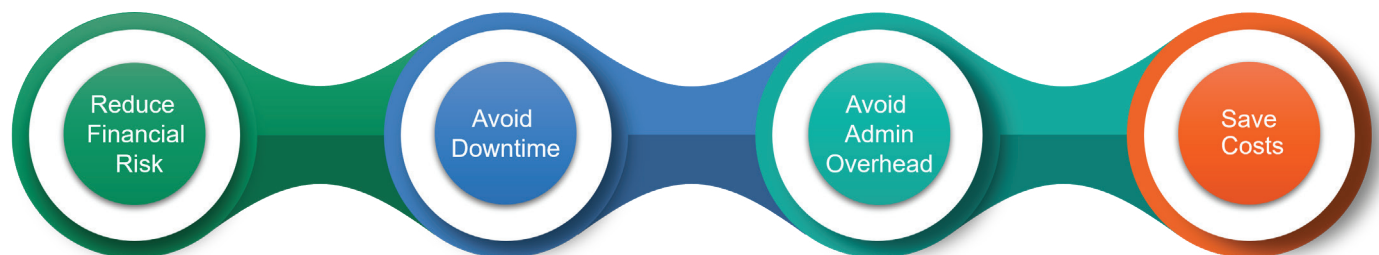
Veda™ Check: Maintenance and service contracts

Reducing risks, downtime, administrative overhead, and costs

Your devices are more than just a way to process blood and cells. They are an investment that benefits from ongoing maintenance and support so that you can continue to deliver the best possible patient care. All our customers benefit from service by a skilled team with years of experience servicing Terumo Blood and Cell Technologies devices.

Service contracts deliver peace of mind

But what are the additional benefits of a service contract?



Protecting against unplanned costs for repairs

Contracts enable fast interventions, increasing operational uptime

Contract entitlement enables fast resolution, bypassing quoting and ordering processes

Enjoy cost savings on parts and labor over on-demand pricing

When you sign up for a service contract, you put in place an efficient system to service and maintain your devices.
With a service contract, we can help you:

- Avoid unexpected, unbudgeted expenses
- Reduce device downtime
- Maintain documentation for GMP compliance
- Experience priority service and scheduling reserved for contract customers
- Improve efficiency with service or maintenance just a phone call away
- Tap skilled service representatives with years of experience servicing Terumo Blood and Cell Technologies devices
- Enjoy cost savings on parts and labor over on-demand pricing

Full-service contracts

Full service and repair, including parts and labor, to keep your business running and shield you from unexpected expenses. Available for all devices. Includes preventive maintenance.

Preventive maintenance contracts

Regular health checks of your systems to help you avoid surprises and maintain peace of mind. Available for all devices.

	Preventive Maintenance	Full-Service Contract
Periodic checks and maintenance Control, tuning, adjustment, and technical cleaning of the equipment; test for good working order	X	X
All repair included (parts and labor) Includes any repairs and corrective maintenance that are necessary		X

Let us help empower your team.
For a quote and to schedule training, contact your Terumo Blood and Cell Technologies representative.

Learn more: TerumoBCT.com/VedaSolutions



TERUMO BLOOD AND CELL TECHNOLOGIES

Terumo Blood and Cell Technologies is a medical technology company. Our products, software, and services enable customers to collect and prepare blood and cells to help treat challenging diseases and conditions. Our associates around the world believe in the potential of blood and cells to do even more for patients than they do today. TerumoBCT.com